

# CREMATION MEMORIAL CENTERS, INC.

## CONSUMER INFORMATION

The following information is furnished to enable you to more fully understand some of the terminology and procedures involved in the cremation process:

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### DEFINITIONS

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*CREMATION* - the irreversible process of reducing human remains to bone fragments through extreme heat and evaporation.

*CREMATED REMAINS* - the bone fragments remaining after the cremation process. (Technically, these fragments are not "ashes.")

*CREMATORY* - the facility which houses the cremation chamber. (Cremation Chamber AKA Retort)

*CREMATION CHAMBER* - the mechanical device used to perform the actual cremation process.

*CREMATION CONTAINER* - the container required to transport the human remains to the crematory. It could be the casket used at the services or a special rigid, leakproof, combustible box designed for cremation. The cremation container will be destroyed during the cremation process.

*FINAL DISPOSITION* - the final resting place for the cremated remains.

*HUMAN REMAINS* - the body of the deceased.

*INURNMENT* - (1) placing the cremated remains in an urn or other container in preparation for final disposition; (2) placing the urn/container in its final resting place.

*PULVERIZATION PROCESS* - the reduction of the cremated remains to an unidentifiable consistency to facilitate inurnment and/or to make the cremated remains acceptable for scattering. Depending on the pulverization device used, very small bone fragments may or may not remain after processing.

### THE CREMATION PROCESS

Depending on local laws, there may be a waiting period of up to 48 hours from the time of death before the human remains may be cremated. Before cremation, mechanical devices such as pacemakers must be removed because they may explode during the cremation process, causing extensive damage both to the integrity of the human remains and to the cremation chamber. To begin the cremation process, the human remains and the cremation container are placed into the cremation chamber. Open flame raises the temperature to 1600-2000 degree Fahrenheit for a period of approximately two to three hours. The time varies with each human remains.

When the cremation is performed in a chamber, which utilizes a secondary afterburner chamber, the partially cremated remains are moved into this secondary chamber for completion of the cremation process. In cremation chambers without a secondary chamber, the partially cremated remains may be repositioned to facilitated completion of the cremation process.

To reposition the human remains or to removed the cremated remains from cremation chamber, a broad hoe-like instrument or metal broom is used. Every effort is made by the operator to completely remove every particle from the chamber floor. However, tiny particles may remains in the cremation chamber and become commingled with particles of another cremation.

Occasionally, excess body fluids escape from the cremation chambers during the processing, fluids which otherwise would have evaporated during the cremation process. These body fluids would not have become part of the cremated remains had they remained in the cremation chamber.

After the cremation process is complete, the cremated remains are removed from the cremation chamber and placed into a cooling tray. They are then processed to their final reduced consistency. The processed cremated remains are placed into an urn or some other type of container, according to the wishes of the family. Most cremated remains weigh between 4 to 8 pounds, depending on the bone structure of the human remains.

Metal objects, such as jewelry and dental gold, may break down into small pieces during the cremation process. These small pieces, along with larger pieces of the metal (e.g. hinges, screws and prostheses), may be removed from the cremated remains using a magnet or some other means, then disposed of according to local laws and company policy.

The family chooses the final disposition of the cremated remains. Pending this decision, you're funeral professional may hold the cremated remains for a very limited, specified time. The family may select inurnment in a permanent location. Alternatively, the remains may be scattered in a cemetery scattering garden, at sea, or in some other location, so long as it is in accordance with local laws. However, the decision to scatter should be chosen carefully in that it is irreversible.

Any further questions regarding the cremation process should be addressed to the funeral professional who assisted you in making these arrangements.